




~No Cost to You and No Staffing Required~

1. At your request, we will install one of our attractive, easy-to-use, free-standing or tabletop public fax kiosks in your facility. Our public fax machines are equipped to accept **VISA, MASTERCARD, AMERICAN EXPRESS, DISCOVER**, and our own **FaxCash®** prepaid fax card. The footprint of our fax kiosk measures a compact 12 inches deep, 20 inches wide, and stands at 52 inches tall for the free-standing model and 24 inches for the tabletop model.
2. We are solely responsible for the **FAX24™** Public Fax Machine, *all* long distance calls, repairs, insurances, paper supplies, etc. Because all phone traffic generated from our fax machines is carried over our own toll-free network via the built in toll restrictor/speed dialer, your library will not incur any phone call use charges. You will simply be providing a busy foot-traffic location, a regular 110 volt power outlet to provide power to the fax machine and an analog telephone line/jack. Our average location sends three faxes per day. So we recommend that you share the fax line with one of your existing “low-use” telephone lines. Or, you could dedicate an analog line to be used specifically used for **FAX24™** fax machines.
3. We regularly monitor our equipment to ensure it is functioning properly. If it is determined our equipment is in need of repair, we will provide a replacement fax machine in exchange for the disabled fax machine. Thanks to the very few moving parts in the thermal paper-roll fax machines we use, down time is almost nonexistent.
4. Revenue sharing: Once the monthly fax revenue requirement has been met, we will supply you with a detailed quarterly commission report and payment for any commissions due. Although our public fax service may not provide for your library a *significant* source of income, if you are like most of our library locations, you are probably more interested in providing this as a good public service *without* using valuable staff time.

FAX RATES

Payment Method	SEND U.S.A.	SEND International	RECEIVE (Optional)
Credit Cards 	\$1.50 1 st Page \$1.00 ea. Add'l Page	\$4.95 1 st Page \$3.45 ea. Add'l Page	FREE
FaxCash® \$1.50 \$2.50 \$3.50 \$6.50 \$18.50	1 Page 2 Pages 3 Pages 6 Pages 18 Pages	N/A N/A 1 Page 2 Pages 6 Pages	FREE

FaxCash® PREPAID FAX CARDS

(Optional)

If you elect to offer your patrons this “same-as-cash” payment option, we will supply you with these cards at a discount of 30% off the face value of the 2, 3, 6 and the 18 page cards, and 20% off the 1 page cards. Then, you can sell these cards to your patrons who wish to use cash instead of credit cards. Our FaxCash® cards function the same as when using a credit card. The patron will simply be prompted to enter their card number located on the back of the card.

Operating Instructions

To SEND a Fax:

1. Stack up to 8 pages in the fax tray (Additional pages may be added as your fax is being sent).
2. Lift handset and listen to the voice instructions

After hearing the voice instructions, the user will be delighted at how easy it is. Our high quality voice instructions will prompt the user effortlessly through the entire fax process.

To RECEIVE a Fax:

1. Have your documents sent to the fax number posted on this machine. You must be here at the machine while your fax is being sent. Otherwise, you risk losing your fax.

The receiving function is an option that you may or may not wish to offer at your library. Fewer than 5% of our customers are receiving faxes from our kiosks. So, we can eliminate the receive feature anytime you want.

REVENUE SHARING

It is not likely that our public fax service will generate “big revenues”. However, just having it conveniently available, and at low rates will please your patrons. And, if placed in a highly visible location, our public fax service can help contribute to your “rainy day” fund.

We structured our commission plan to increase your share of the revenues with increases in fax usage. Earned commissions are paid on the quarterly schedule found in the public fax vending agreement. The following commission schedule will apply to each month where fax revenue exceeds \$50.

GROSS MONTHLY REVENUE	% COMMISSION
\$0-50 (Break even)	0%
\$51-100	5%
\$101+	20%

SERVICE AND REPAIRS

For those patrons that have questions or need assistance operating the FAX24™, you need not get involved. For when help is requested, we have a toll-free number for patrons to use directly from the FAX24™. Our current version of our public fax service is so reliable and easy to use, that we get very few calls from patrons requiring assistance. Repairs to the FAX24™ are rare. However, because we designed our compact equipment for maximum ease and efficiency, even the most complicated need for repair that may occur is made easy to manage. If necessary, we will ship you a new replacement fax in exchange for the disabled machine. All you would do is slide out the disabled fax, slide in the new fax, and plug in the phone cord. Then you would repackage the disabled fax in the provided box and ship it back to us at our expense. That’s all there is to it!

About Our Company

Since 1988, we have been providing public libraries and colleges with our reliable, easy-to-use and affordable self-serve public fax service. Through the years we've listened carefully to our customers needs and continued to make the improvements to our software and equipment that make our public fax service the best in the business. And, although today we have more document delivery options available via the internet, our FAX24™ public fax service continues to serve the need for a fast, safe, secure, and reliable document delivery solution.

6 Month Risk Free Trial

Now that you have a good idea of how our program can help your patrons without any risk to you, please call us toll-free today at **1-877 FAX-VEND** so we can answer your questions and make arrangements to ship you your own FAX24™ public fax kiosk for your patrons to enjoy. All that we ask is that you try it in your library for 6 months. If you don't want it after that time, we will arrange to have it picked up at our expense. Or, if you prefer, just keep it for your patrons benefit. Either way, whether you decide to keep it or not, there is **no cost to you**. Thank you!



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